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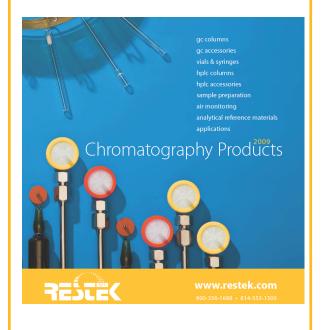
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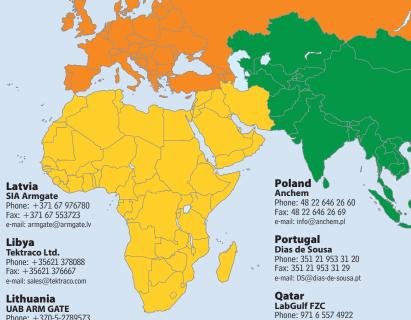
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Returns & Warranty

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- Purchase order and/or invoice number (including where purchased if other than directly from Restek)
- Detailed description of the problem

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During the warranty period Restek will, at its option, either repair or replace a defective product, or return to purchaser the price of the item. This limited warranty does not extend to any products that have been damaged as a result of accident, misuse, abuse, or service or modification by anyone.

Except as expressly set forth above, no other warranties are expressed or implied including, but not limited to, any implied warranties of merchantability and fitness for a particular purpose, and Restek expressly disclaims all warranties not stated herein. In the event the product is not free from defect as warranted above, the purchaser's sole remedy shall be as provided above. Under no circumstances will Restek be liable to the purchaser or any user for any damages, including the incidental or consequential damages, expenses, lost profits, lost savings or other damages arising out of the use or inability to use the product.

This warranty shall not be applicable to the extent that any provision of this warranty is prohibited by any federal, state, or municipal law that cannot be preempted.

Problems with your order (outside the U.S.—contact your local Restek representative):

Call **Returns Coordinator** at **(800)356-1688**, ext. 2146, if you have problems such as:

- You've received the wrong part or quantity
- The item you've received is broken or damaged
- Items were omitted from the order

If you are returning a product because of an ordering error by the person placing the order, credit is issued less a 10% restocking fee. There is no fee if Restek was responsible for the error. An ordering error must be brought to our attention within ten (10) days after the product is shipped, and the product must be returned unused and in good condition. We cannot issue credit if the product cannot be returned to stock because it is used or damaged.

Product functioning problems (outside the U.S.—contact your local Restek representative):

Call **Technical Service** at **(800)356-1688**, ext. **4**, if you have problems such as:

- You can't get a product to perform properly
- You can't duplicate an application chromatogram in our literature
- Instructions for using a product are unclear

Replacement/Repair Policies (outside the U.S.—contact your local Restek representative)

Columns and most consumables normally will be evaluated within seven working days after receipt, unless there are unusual or special circumstances. If you need a replacement immediately, we can send a new product (except for electronic products), but we must invoice you for the item. Credit is issued to your account if the returned product is determined to be defective. If the problem was system-related or was caused by improper use or handling, the item will be returned to you, and the replacement invoice is due. We cannot restock used or damaged items.

Restek will honor the original warranty of resale electronic products. However, if the item is not under warranty, the customer is responsible for all repair costs charged by the vendor.

Contact us:

Contact us for an RMA and return shipping instructions prior to sending the product back:

U.S. Customers

RA Coordinator: 800-356-1688, ext. 2146 Fax: 814-353-1570

Technical Service 800-356-1688, ext. 4 814-353-1568 Fax:

e-mail: support@restek.com

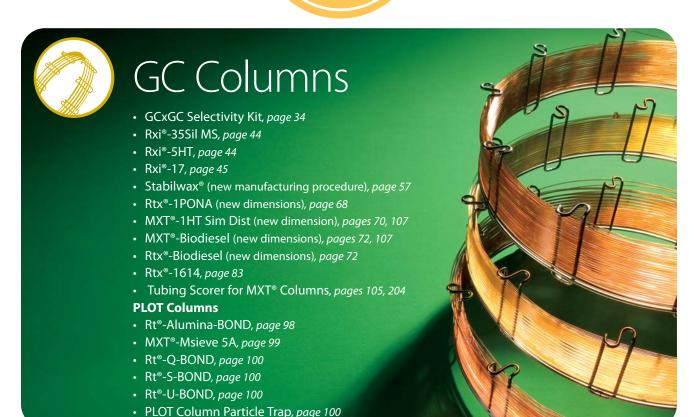
International Customers Contact your local Restek representative.

If you purchased the product through a distributor, you must obtain return authorization through that distributor.

Please note: We cannot accept return products without prior authorization.

U.S. Version - Prices valid thru 12/31/09. Restek reserves the right to change prices without notice.

What's (NEW!) in 2009





HPLC Columns

Prep Columns

- Allure® Biphenyl, page 324
- Allure® PFP Propyl, page 324
- Viva C18, page 325
- Viva C8, page 325
- Viva C4, page 325
- Pinnacle® DB Aqueous C18, page 325
- Pinnacle® DB Biphenyl, page 325
- Pinnacle® DB PFP Propyl, page 325
- Pinnacle® DB IBD, page 325

UHPLC Columns

- Pinnacle® DB C8, 1.9µm, page 298
- Pinnacle® DB PAH, 1.9µm, pages 298, 305
- Pinnacle® DB X3 C18, 1.9μm, pages 298, 305
- Pinnacle® DB IBD, 1.9µm, pages 298, 305





GC Accessories

- Restek Electronic Leak Detector, pages 137, 201, 222
- Application Specific Deactivated Wool, page 144
- The Claw & The Claw Holder Kit, pages 145, 160, 185, 206
- GC/MS Cleaning Kit, page 166
- Vespel®/Graphite Ferrules, Two-Hole (0.4mm & 0.5mm), pages 197, 211
- Silicone Column Caps, page 205
- MXT™ Low-Dead-Volume Connector Kit for Metal Columns, page 218
- MXT[™] Low-Dead-Volume "Y" Connector Kit for Metal Columns, page 218
- ¹/₃₂" Stainless Steel Replacement Ferrules for MXT™ Connectors, page 218
- Wall Mounted Cylinder Holders, page 236
- Swagelok® Fittings and Kits (Brass & Stainless Steel), page 237-238

Supplies for Agilent GCs

- Drilled Cyclo Uniliner®, hole near top, page 148
- Hot Swap Capillary Column Nut, page 151
- 1/16" Capillary Inlet Adaptor Fitting Kit, page 157
- Inlet Adaptor Kit for Dual Column Installation, pages 162, 197
- ETP Electron Multipliers for Mass Spectrometry, page 165
- Inland 45 Pump Oil, page 166
- Capillary Dedicated FID Replacement Jet, High-Temp, 0.018" ID tip, page 169

Supplies for Shimadzu GCs:

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- 2mm Gooseneck Splitless Liner, page 178
- Laminar Cup Splitter, page 178
- Viton® O-Rings, page 180
- Graphite Ferrules, pages 180, 212

Supplies for Thermo Scientific GCs:

- Gold-Plated Liner Cap for Split/Splitless Injector, page 188
- Siltek® Treated Adaptors for Capillary Columns, page 189
- FID Jet, page 189
- ETP Electron Multiplier for Mass Spectrometry, page 191



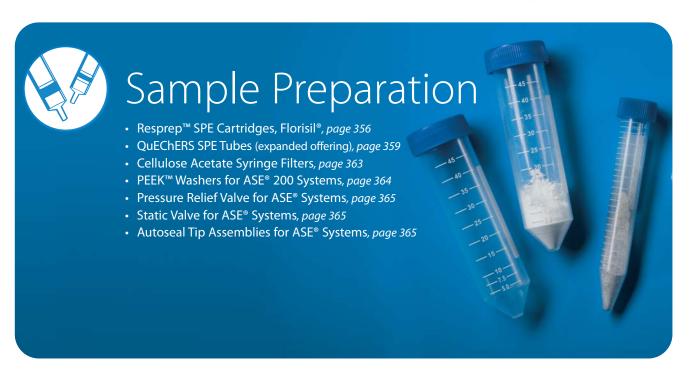


Vials & Syringes

- Insert for 2.0mL Crimp-Top & Short-Cap, Screw-Thread Vials, page 256
- Certified Autosampler Vial Kits, page 257
- 2.0mL Sample Vial Racks, pages 258, 265
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Air Monitoring

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- Sample Inlets, page 377
- Quick-Connect Stem Protector, page 378
- Miniature Air Sampling Kits, page 379
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- Forensic Drug Screen Test Mixture, page 478
- Forensic Drug Screen Internal Standard, page 478





Applications

beginning on page 488.



Too many to list! Look for the NEW! symbol in the HPLC and GC Applications sections

Restek Learning Network

Widely acclaimed Restek seminars reduce guesswork, improve throughput and reliability, and raise confidence in generated data.

Each course delivers a wealth of information in a professional, non-promotional, multimedia format featuring animations and problem-solving exercises that reinforce understanding of important principles. A mixture of introductory, intermediate, and advanced elements makes these presentations suitable for people at all experience levels, from beginners in chromatography to experienced analysts who want to revisit the fundamentals and get an introduction to the newest techniques.

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On-Site

Comprehensive GC

- Provides a sound understanding of gas chromatography fundamentals.
- Presents current best practices and introduces the latest developments in capillary GC.
- Expands your knowledge and improves your ability to select stationary phases/column dimensions, choose injection techniques, optimize detector and analytical conditions, and conduct routine maintenance and troubleshooting.

Major topics include: Introduction to GC, Column Selection, Inlet Systems, Detectors, and Maintenance and Troubleshooting.

Comprehensive LC

- Details fundamentals, best practices, and latest developments in HPLC.
- Gain tools for selecting the correct stationary phase and column format, choosing mobile phases, optimizing a detection system, and conducting routine maintenance and troubleshooting.
- Highlight—a detailed discussion of HPLC method development.

Major topics include: Introduction to LC, Modern LC Systems, Separation Techniques, Column Selection, Method Development in LC, and Maintenance and Troubleshooting.

GC/MS

- Provides a solid introduction to the fundamentals and best practices of this widely used technique.
- Gain practical knowledge of mass spectrometric detectors, GC inlet systems and injection techniques, GC column selection, basic spectral interpretation, and maintenance and troubleshooting of GC/MS systems.

Major topics include: Introduction to GC/MS, MS Detectors, Inlet Systems, Column Selection, Basic Mass Spectral Interpretation, and Maintenance and Troubleshooting.

LC/MS

- Provides a sound basis for selecting and optimizing LC/MS systems used for a wide variety of modern applications.
- Benefit from a detailed discussion of interface and analyzer systems, learn how to properly develop an LC/MS method, and examine a variety of practical case studies.

Major topics include: Introduction to LC/MS, LC/MS Analyzers, LC/MS Interfaces, LC/MS Method Development, Case Studies, and Troubleshooting and Maintenance of LC/MS Systems.

Environmental

- Designed for all analysts—from beginner to veteran—to get exactly the information they need for their work on EPA projects.
- Includes both extractables and purgeables sessions, as well as focused information on pesticides and air monitoring.

Major topics include: Introduction to Environmental Analysis, Semivolatile Organic Analysis, Volatile Organics Analysis, Pesticides and PCB Analysis, and Ambient Air Analysis.

Analysis of Petroleum & Petrochemical Products

- Covers a broad range of topics of interest to petrochemical analysts of all experience levels.
- Sections covering GC principles and hardware operation enhance understanding of laboratory and process GC applications.
- Select petrochemical analyses presented in easy to understand animated format.

Major topics include: Overview of Petroleum Testing, Basic GC Fundamentals and Theory, GC Detector Design and Function, Sample and Switching Valve Basics, Laboratory and Process Analytical Procedures for Petroleum Products.

For more information on upcoming seminars visit www.restek.com/seminars

Meet the new company you've known for over 20 years!



Restek Perfomance Coating Division is now SilcoTek—an independent company!

During the transition to a 100% employee owned company, Restek's Performance Coatings or "RPC" division became an independent company led by Restek's founder Paul Silvis and members of the Performance Coatings team. The new company, called SilcoTek™, will focus on developing new treatment technologies for the passivation, anticoking, automotive, corrosion, and ultra-high vacuum markets. The new organization will remain a key supplier to Restek and Restek will continue to offer Siltek®, Sulfinert®, and Silcosteel® treated products for chromatography markets.

In 1987, Silcosteel® was invented to serve as an alternative means of making fused silica capillary columns. The technology was further refined from 1987 to 2008 with several patents obtained to protect its unique properties. Restek's MXT capillary columns, Siltek® inlet liners, injection ports, and many other chromatography products utilize Silcosteel® Chemical Vapor Deposition (CVD) technology. The first non-chromatography application was in portable bomb sniffers and instruments designed to detect low levels of explosives in airports and public spaces. Since then the technology has found its way into refining and petrochemical plants, industrial fittings and valves, analytical instrument flow paths, aerospace, and the automotive industry.

As Restek grew, it became apparent that this technology had to be separated into its own business to reach its full potential. Restek is a market driven business that focuses on creating products for the chromatography market. SilcoTek™ is a technology



Paul Silvis
opened Restek
for business in
one room of an
elementaryschool-turnedbusiness

incubator



Restek invents Silcosteel® coating and successfully applies it to instruments for the analytical industry.



Restek develops an approach for treating both the outside and inside of mass spectrometer components.



Restek is awarded the first of several patents for surface treatments.



Silcosteel®treated air monitoring system components installed in the space shuttle Discovery.



Restek
Performance
Coatings develops into its own
division of
Restek,
expanding into
a state-of-theart treatment
facility.

driven business that focuses on finding new and unique applications for our surface enhancing technologies. Channel conflicts, internal resource conflicts, and customer perceptions that Restek either competed or was only doing CVD coatings as a sideline business hampered the growth of this product line.

Separating SilcoTek™ into a new business will allow the team to focus on innovative treatment solutions for our chromatography customers and will allow us to offer previously unavailable technologies to new markets with material limitations.

The analytical market will remain a key component of SilcoTek's business. If you have custom parts to treat, please contact SilcoTek™ at 814-353-1778 or go online to SilcoTek.com for more information. You will find the same Plus One customer service at SilcoTek™ that Restek is famous for!

al D. Hi

Paul Silvis & The SilcoTek™ Team

Contact us at 814-353-1778 www.SilcoTek.com



"SilcoTek's consistent supply of high quality Sulfinert-passivated hardware has been a big factor in the ability of our lab to produce high quality trace analysis data to our international customers. You set the standard for excellence."

Don Pachuta, Ph.D. **President**

Airborne Labs International, Inc.

"Restek's Performance Coatings group is a world class team and continually goes above and beyond to help make their customers life easier all while supplying a product that is A+++ quality."

Brad Rightnour Owner

Rightnour Machining Company



Silcosteel®-AC and Silcosteel®-CR developed.



R&D magazine recognizes Silcosteel®-UHV as one of the 100 most technologically significant products of the year.



Silcosteel®treated components enter orbit on the Cassini-Huygens Mission to Saturn.



Silcosteel® high-performance automotive coatings awarded 2 "Best New Product" awards at SEMA 2006.



SilcoTek is formed. The world's largest provider of silicon CVD treatment services.

SilcoTek Treatments

SilcoTek can treat a wide variety of materials and substrates

METALS

- Stainless steel (all grades)
- High carbon steel
- Titanium
- Nickel alloys
- Inconel[®]
- Hastellov[®]
- Frit material
- Metal fiber/matting
- Electropolished and rough surfaces

GLASS

- Ceramics
- Borosilicate glass
- Silica
- Glass/ceramic media
- Diatomaceous earth

CARBON



Silco Vert

The SilcoNert™ families of inert treatments are used for sampling active compounds and where adsorptive effects or moisture can impact sample integrity. SilcoNert™ is the first and last word in assuring the highest level of sample integrity. The SilcoNert™ family includes:

SilcoNert™ 1000 (Silcosteel®): A general purpose passivation layer for ferrous and non-ferrous metals,

glass, and ceramics.

SilcoNert™ 2000 (Siltek®/Sulfinert®): The ultimate passivation of treated surfaces, from glass to high nickel alloys of steel. A required treatment for metal components when analyzing for parts-per-billion levels of organo-sul-

fur compounds & mercury. Greatly reduce moisture con-

tamination and improve system performance with SilcoNert™ 2000.

SilcoKlean...

Carbon buildup due to coking can reduce sample flow and ruin a sampling system. Extend the life of sampling systems by reducing carbon buildup while improving your sample system performance with SilcoKlean™.

SilcoKlean™1000 (Silcosteel®-AC): Dramatically reduces carbon buildup on stainless steel components.

Silcoloy

The Silcolloy™ is a great way to reduce corrosion while extending the life of your analytical system. Save money, improve analytical system performance and avoid the use of costly high performance alloys with Silcolloy™.

Silcolloy™ 1000 (Silcosteel®-CR): A corrosion resistant layer that increases the lifetime of system components in acidic environments containing hydrochloric acid, nitric acid, or seawater.

SilcoGuard

SilcoGuard™ is designed to minimize outgassing in ultra-high-vacuum (UHV) systems. SilcoGuard™ increases productivity, reduces operating costs and reduces contaminants in UHV systems.

SilcoGuard™1000 (Silcosteel®-UHV): Greatly reduces outgassing from components in ultra-high-vacuum systems.

"The coatings have been working perfectly! They have opened up the possibilities of making intricate metal pieces chemically inert to allow us to transport electronically excited gases. In the past, we were limited to using brittle quartz tubes and fittings; now we can use all Silcosteel coated stainless steel parts."

Tim Ombrello

Princeton University



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Industries Served SilcoTek™ has provided solutions to:

Laboratories

save thousands in needless retests caused by high surface activity through the use of SilcoNert™ treated analytical flow paths.

Refiners

save millions yearly by detecting plant upsets sooner with SilcoTek™ treated sampling systems.

Natural gas producers

are able to precisely assess feed stock quality with $SilcoNert^{TM}$ sample cylinders.

Semiconductor manufacturers

eliminate yield-robbing contamination with Silcolloy $^{\text{TM}}$ treated process systems.

Chemical and petrochemical plants

save down time and maintenance costs by reducing corrosion in process systems treated with Silcolloy $^{\text{TM}}$.

Research & semiconductor operations

improve throughput by speeding pump-down rates in vacuum processes, using SilcoGuard™ treatment.

• NASA

has improved analytical instrument durability and sensitivity by treating analytical pathways with SilcoNert™ coating.

Power plants

nationwide are able to cost effectively detect mandated mercury emissions, using SilcoNert™ treated systems.

Chemical process plants

improve inertness and corrosion resistance saving thousands.

Environmental

continuous emissions monitor response is improved by orders of magnitude with SilcoNert $^{\text{TM}}$.

Alternative energy providers

improve corrosion resistance and low level sulfur response.

Aerospace

suppliers have reduced coking in jet engines with SilcoKlean $^{\text{TM}}$

To learn how SilcoTek™ can meet your process or materials challenge, contact our technical service group at 814-353-1778, or visit us on the web at www.SilcoTek.com.

Treated Products for Chromatography

SilcoTekTM surface treatments have found many applications worldwide, from analytical laboratories to refineries to semiconductor operations. Makers of scientific instruments have benefited from SilcoTekTM treatments since the mid 1990s, allowing detection of compounds at the parts-per-trillion level. The chromatographer will realize these benefits when treating sample pathways, from injector to detector. Restek offers a full line of coated accessories for the chromatography market. Available from Restek for immediate delivery, some treated chromatographic products include:

- MXT® columns (pages 104-111)
- Inlet liners (see the Instrument Supplies section, beginning on page 134)
- Inlet seals (pages 152-153)
- FID jets (see the Instrument Supplies section, beginning on page 134)
- Injection ports (pages 154-156)
- Tubing and fittings (pages 238-245)
- SilcoCan® air monitoring canisters (pages 370-371)
- Sample cylinders and valves (page 390)
- Sample loops (page 391)

SilcoTek[™] also offers treatments on a custom basis.

Specialized items in your laboratory can benefit by having an inert surface.

How to send parts to SilcoTek™ for treatment.

Step 1: Get a quote!

We make it easy with quote options to fit your needs. Visit our website www. Silco Tek. com and complete our quote request.

E-mail your quote request to support@SilcoTek.com
Fax your quote request to 814-353-1697
Call us! 814-353-1778

We'll get a quote out to you within 24 hours!

Step 2: Send in your parts for custom treatment to SilcoTek™

Follow the mailing instructions included with your quote. Box up your parts and send them to us at 112 Benner Circle, Bellefonte, PA 16823. Your order will be processed in 10 working days or less.

Our treatments maximize the performance of your analytical instrument—giving you accurate analytical results the first time, every time! Saving you thousands in improved yields, better test cycle times and improved system reliability.