

Chromalytic **WARRANTY/ Disclaimer** : Restek ProFlow 6000 #22656

Restek 12 months Warranty Policy . . .

Applies for 12 months from Resteks **Date of Manufacture** listed on the device, in the Operating manual and as per the date on this form

This is applied by Restek and with NO exceptions

Delays in transport; import; stocking time by distributors is to be taken *literally*

Chromalytic Checks the functionality of the device before shipment

- No Insurance is possible And No claims for damage during shipment is accepted

2 Certification / Calibration

The device is NIST certified (a USA Standard ONLY & not necessarily NATA)

(what does this really mean ??? - calibration is "traceable" . . .

- ultimately NIST uses "primary" weights as their basis for calibration ??? . . . At customers interpretation and relevance)

At the End of Warranty Period - A Built-in error Warning displays on the LED (this can then be manually by-passed each time)

(Optional) Re-Calibration is required on Warranty Expiration Date

- the ProFLOW to be returned to Restek-USA via Chromalytic

ALL Transport costs are the responsibility of the customer

estimated \$85.00 Melbourne to USA

A Restek Service Charge \$160.00 for recalibration Only (currently as of Aug 2014 ; replacement sensor if required is at extra cost. At customers discretion this is optional - No further guarantees apply

(for all intents and purposes this is deemed by Chromalytic to be a Restek "design artefact" and (almost) completely irrelevant for all normal flow rate measurement in lab and chromatography use)

3 **Disclaimer** : The ProFLOW is a sensitive instrument and comes with a Restek WARNING

Damage to the built-in sensor may result if a maximum flow of 500cc/min is exceeded at any time

- calibration/accuracy may be effected

- the sensor reading may then become erratic

- worst case scenario . . . the sensor can be destroyed, LED display does not light-up

4 Return with packaging intact - ANY physical Damage OR attempt to open the ProFLOW voids the Warranty

The Onus of proof re ANY Claims is at Resteks' discretion and AFTER return of the device to Restek for evaluation . . . ALL costs (above) must be prepaid.

A Return Authorisation No is required from Chromalytic **BEFORE** the return to . . .

Chromalytic Technology Pty Ltd

232 Forest Rd

Boronia VIC 3155

at customers expense !

A QUOTATION will be supplied by Chromalytic AFTER evaluation/inspection of the returned ProFLOW by Restek

Any exceptions complaints re this policy must be directed to Restek-USA direct

Customer Support : intltechsupp@restek.com

Sale of the **ProFLOW 6000** by Chromalytic is conditional . . .

1 on your acceptance of these conditions

2 **prepayment** of Invoice Value for the ProFLOW

3 On the assumption you have actually read these conditions, understand them and agree to them !

ProFLOW 6000 Customer Purchase Order : _____

RTA : (when/If required)

Date of Purchase Order : _____

Serial Number : _____

Date of Manufacture : _____

Shipment of the **ProFLOW 6000** to the customer will NOT be made until this agreement has been authorised.

Customer Name :

Contact Phone No :

Signature

Company :



Australian Distributors
Importers & Manufacturers
www.chromtech.net.au

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